

Annexure B

Investor Complaints Data – MCX (RAY TRADING PVT. LTD.)

Data for the month ending-January 2024							
Sr. No.	Received from	Pending at the end of the last month	Received during the month	Resolved during the month	Total pending at the end of month	Complaint pending > 1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchange (if relevant)	0	0	0	0	0	0
4	Other sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

Trend of Monthly disposal of complaints for the Financial Year					
Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month	Pending at the end of the month
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
7	October- 23	0	0	0	0
8	November- 23	0	0	0	0
9	December-23	0	0	0	0
10	January-24	0	0	0	0

Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)					
Sr. No.	Year	Carried Forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0

